



## Network 41 on emergency duty

**A heavy storm making its way over much of Switzerland during the night of Sunday 6 June 2015 hit the Swisscom telephone exchange in Birmensdorf, destroying it completely. Swisscom customers were left without landline, mobile phone and internet services.**

A Network 41 team was on site for several days to support Swisscom in rebuilding the telephone exchange. The storm had resulted in water accumulating up against the wall of the building and flowing into the exchange via the ventilation shaft; there was nothing that could have been done to stop it. It also caused a short circuit that started a fire.

A Network 41 was on the scene from Tuesday afternoon to carry out landline restoration work. Within a short period of time the entire backbone structures had to be completely rebuilt – from

installation through to detailed configuration of the equipment. “One particular challenge was that the previous installations included customer-specific configurations. Very limited space for up to 15 technicians at once and the enormous pressure of time demanded enormous commitment and dedication as well as precisely coordinated collaboration,” says Martin Aschwanden, the Network 41 project manager responsible. The entire infrastructure was up and running again by Thursday evening.

**Network 41 gets you online quickly and professionally – even in an emergency!**

